

North West London Wheelchair Service

Eligibility Criteria

July 2024

**Please note this document is
currently under review and will be
finalised by November 2024**

Contents

- 1 Introduction
 - 2 Eligibility Criteria
 - 3 Eligibility Exclusions
 - 4 Ineligible Referrals
 - 5 Referral Process
 - 6 Prescription Request Process
 - 7 Hospital Discharges
 - 8 Criteria for Provision of Specific Equipment
 - 8.1 Transit / Attendant Manual Wheelchair
 - 8.2 Self - Propelled Manual Wheelchair
 - 8.3 High Performance Manual Wheelchair
 - 8.4 Buggy
 - 8.5 Tilt-in-Space Wheelchair
 - 8.6 Powered Chairs
 - 8.6a Electrically Powered Indoor Wheelchair (EPIC)
 - 8.6b Electrically Powered Indoor and Outdoor Wheelchair (EPIOC)
 - 8.7 Special Seating
 - 9 Criteria for the Provision of More than One Manual Wheelchair
 - 10 Criteria for the Provision of Cushions, Accessories and Modifications
 - 11 The NHS Personal Wheelchair Budget (PWB) scheme (formerly the Voucher Scheme)
- Appendix 1 - Terms & Conditions of Loan
- Appendix 2 - DVLA 'At a Glance Guide to the Current Medical Standards of Fitness to Drive'

1. Introduction

AJM Healthcare is the service provider for the North West London Wheelchair Service. It provides wheelchair services for the following boroughs:

- Brent
- Ealing
- Hammersmith & Fulham
- Harrow
- Hillingdon
- Kensington & Chelsea
- Westminster

Note there is a different service provider for Hounslow.

The categories of need are reproduced below:

Table 1: DH categories of need

National Wheelchair Operational Data Collection Definitions – low and medium need	
Low Need	Occasional users of wheelchair with relatively simple needs that can be readily met.
	Do not have postural or special seating needs.
	Physical condition is stable, or not expected to change significantly.
	Assessment does not typically require specialist staff. (Generally self-assessment or telephone triage supported by health/social care professional or technician).
	Limited (or no) requirement for continued follow up/review.
	Equipment Requirements – <ul style="list-style-type: none"> • Basic. • Non-modular wheelchair (self or attendant-propelled). • Standard cushion. • Up to 1x accessory. • Up to 1x modification.
Medium Need	Daily users of wheelchair, or use for significant periods most days.
	Have some postural or seating needs.
	Physical condition may be expected to change (e.g. weight gain / loss; some degenerative conditions).
	Comprehensive, holistic assessment by skilled assessor required.
	Regular follow up / review.
	Equipment requirements – <ul style="list-style-type: none"> • Configurable. • Lightweight or modular wheelchair (self-or attendant propelled). • Low to medium pressure relieving cushions. • Basic buggies. • Up to 2x accessories. • Up to 2x modifications.

National Wheelchair Operational Data Collection Definitions – high and specialist need	
High Need	Permanent users who are fully dependent on their wheelchair for all mobility needs.
	Complex postural or seating requirements (e.g. for high levels of physical deformity).
	Physical condition may be expected to change / degenerate over time.
	Very active users, requiring ultra-lightweight equipment to maintain high level of independence.
	Initial assessment for all children.
	Comprehensive, holistic assessment by skilled assessor required.
	Regular follow up/review with frequent adjustment required/expected.
	Equipment requirements – <ul style="list-style-type: none"> • Complex manual or powered equipment. • Fixed frame chairs. • High pressure relieving cushions. • Specialist buggies. • Up to 3x accessories. • Up to 3x modifications. • Needs are met by customised equipment.
Specialist Need	Permanent users who are fully dependent on their wheelchair for all mobility needs.
	Highly complex postural or seating requirements (e.g. for high levels of physical disability) and/or are at greatest risk to their health and well being.
	Physical condition may be expected to change / degenerate over time.
	Have complex and /or fluctuating medical conditions and multiple disabilities, which may include physical, cognitive, sensory and learning aspects.
	They are likely to require 24 hour postural management due to; poor trunk control, inability to sit without support, limited upper limb function, possible spinal curvature and joint contractures.
	They are at high risk of secondary complications due to their levels of disability such as pressure ulcers, contractures, chest infections and respiratory diseases.
	The most common diagnoses for people who need specialist wheelchair services are: cerebral palsy, muscular dystrophy, multiple sclerosis, brain injury, motor neurone disease, high level spinal cord injuries.
	Regular follow up / review with frequent adjustment required / expected.
	Comprehensive, holistic assessment by skilled assessor required.
	Equipment requirements – <ul style="list-style-type: none"> • Highly complex powered equipment with specialist controllers. • Tilt in space chairs. • Seating systems on different chassis. • Complex manual wheelchairs with integrated seating systems. • 4 or more accessories. • 4 or more modifications.
	<ul style="list-style-type: none"> • Highly complex modifications that needs are met by bespoke equipment. • Specialist controls. • Devices that require Integration with other assistive technology drivers.

For further definition the following is reproduced from Healthcare Standards for NHS-Commissioned Wheelchair Services (2015); **note that Category 4 is EXCLUDED from this contract:**

Priority Levels

Category 1 – Fulltime Wheelchair User & Terminally Ill

Category 2 – Part-time Regular User

Category 3 – Part-time Occasional User

Category 4 – Short Term User

GRADE	DESCRIPTION OF USER	EQUIPMENT NEEDS
1 (CAT 4)	PART TIME USER SHORT TERM - Temporary requirement. Normally independently mobile. Immobile due to accident or operation. (May include terminal care) NB NOT INCLUDED IN SOME WHEELCHAIR CONTRACTS	*Pushed or self-propelling standard. Special chair may be required e.g. recliner for full leg plaster or hip spica
2 (CAT 3)	PART TIME USER LONG TERM - Ability to walk short distances. Requires wheelchair on regular basis for outdoor use or to enhance quality of life for user/Carer	Pushed standard or lightweight Self propelling standard, Buggies for children
3 (CAT 2)	PART TIME USER LONG TERM - Variable indoor walking ability due to fluctuating condition . High degree of independent life-style but requires wheelchair to maintain level of independence and quality of life	Self propelling standard or lightweight
4 (CAT 1)	**FULL TIME USER LOW ACTIVITY - Limited or lack of ability to self propel. Dependent for many daily living needs	Pushed or self propelling standard or buggy. Specialist chassis for custom-made seat. Bespoke seating
5 (CAT 1)	FULL TIME USER ACTIVE - Unable to self propel. Independent mobility with powered wheelchair. Degree of independence in daily living activities	EPIC , & EPIOC depending on ability/environment + motivation + transit + Transit for travel
6 (CAT 1)	FULL TIME USER ACTIVE - Independent mobility and lifestyle Appropriate equipment reduces dependence on others and improves quality of life	Self propelling standard or ***high performance (adjustable stability by change of wheel position)

2 Eligibility criteria

All referrals are triaged against the following criteria. If an individual does not meet the following criteria, provision will be declined.

- Individuals registered with a General Practitioner (GP) based in any of the following boroughs:
 - Brent
 - Ealing
 - Hammersmith & Fulham
 - Harrow
 - Hillingdon
 - Kensington & Chelsea
 - Westminster
- Individuals who have a physical disability or medical condition, permanently affecting their ability to walk (ie. more than six months). Exception will be given to individuals who are terminally ill and whose life expectancy is less than 6 months
- The minimum age for referral is generally 30 months, but younger children with postural needs will be considered if they cannot be safely seated in a commercially available buggy
- Modifications and accessories may be provided for use in the wheelchair to address clinical and mobility needs i.e. postural support, pressure care
- Provision of equipment is subject to the current Terms and Conditions of Loan which is discussed during assessment (Appendix 1)
- Equipment will only be replaced if it ceases to meet the clinical needs of the Service User, is beyond economical repair or is obsolete and spare parts are no longer available
- The Specialist Wheelchair Services have the right to refuse provision if storage areas are not secure or sufficient
- The Service User and / or their carer are expected to take responsibility for the basic care of the equipment i.e. cleaning, reporting repairs, storage etc
- If equipment previously issued is list of stolen, replacement is at the discretion of the Specialist Wheelchair Service and may be refused if due care was not taken to protect the equipment
- Repairs will be carried out only by the Wheelchair Service
- The Specialist Wheelchair Services have the right to withdraw equipment or refuse to replace equipment if it is found that the damage has been deliberate or that the wheelchair is being improperly used
- The Service User and / or their carer must demonstrate or have the potential to safely use the equipment in the intended environment; this will be established at assessment
- The home environment must be suitable for wheelchair use. Adaptations may be needed to ensure Service User safety and to maximise accessibility e.g. doorway

widening or moving furniture. Equipment will not be provided until these recommendations have been carried out

- Wheelchairs will only be provided to Service Users who are dependant upon a wheelchair or buggy to mobilise indoors and/ or outdoors regularly throughout the week
- Service Users will agree for their details to be shared with the database provider

3 Eligibility exclusions

- Wheelchairs / buggies will not be provided as a restraint or in replacement of a static chair e.g. armchair
- Standard attendant propelled wheelchairs for transit purposes only will not be provided to people living in a Residential or Nursing Home. If an existing Service User is relocating into a Nursing Home, a wheelchair previously issued for transit purposes only, must be returned to the Specialist Wheelchair Service
- Equipment will not be provided to persons living in a Nursing or Residential Home who do not have appropriate static seating that they use regularly
- Equipment will not be supplied to specifically meet, or for sole use at: work, education or sport
- Cushions will not be issued for armchairs and other seating
- Wheelchairs will not be issued to persons who are able to walk, but for various reasons refuse to do so e.g. mental health problems, behavioral issues
- Powered wheelchairs will not be provided for sole use outdoors
- The Specialist Wheelchair Service does not provide any of the following:
 - Powered outdoor only wheelchairs or scooters.
 - Powered wheelchairs that weigh above 150kg
 - Powered wheelchairs that travel at more than 4mph
 - Attendant controls for powered wheelchairs
 - More than one powered wheelchair
 - Riser-seats on powered wheelchairs
 - Power packs – attendant or occupant controlled
 - Stair climbing devices
 - E-motion assisted hand-rim systems
 - Rain covers, sunshades or comfort items
 - Equipment solely for use in wheelchair accessible transport
 - Equipment for use in rehabilitation
 - Wheelchair equipment for support whilst sleeping or resting
 - Lap trays - other than for postural purposes

4 Ineligible referrals

On occasions, Service Users do not meet the criteria for a wheelchair, or a particular type of wheelchair, as per the criteria set out in this document.

This is determined as follows:

- By the Duty Therapist following examination of the details included on the referral. For this reason it is vital that all essential information regarding the client is documented on the referral and additionally in any cover letter to the Specialist Wheelchair Service
- During the course of an initial assessment, a therapist may determine that the client does not meet the criteria for a particular wheelchair
- During an assessment with someone who already has an NHS wheelchair, a therapist may determine that the client no longer meets the criteria owing to a change in circumstances. For example, a client with a deteriorating condition who has a powered wheelchair on loan may experience a decline in their function, leaving them unable to operate the wheelchair correctly. For the safety of the client and others, the wheelchair would be withdrawn. The Wheelchair Service will endeavour to support the client with this situation, but with the emphasis on the continued safety of the client and others. Withdrawal of a particular type of wheelchair would be in consultation with the user, and would be the culmination of a detailed assessment of their situation

If a person does not meet the criteria for a wheelchair, the Specialist Wheelchair Service will always confirm this decision in writing.

If the Service User believes the criteria has not been correctly applied to his or her situation, or would like further information on receipt of the ineligible letter, the Service User (or an advocate) should call the Wheelchair Service to discuss this with the Duty Therapist or Duty Manager. If after explanation, the Service User still disagrees with the decision, he or she can write to the Service Manager.

5 Referral process

The service will offer an open referral service and referrals can be received directly from users, carers or any health professional involved in their care (including appropriate individuals in the voluntary and independent sector) provided the user has given consent to the referral being made.

6 Prescription request process

Occupational Therapists and Physiotherapists, who are employed outside the Specialist Wheelchair Service and are suitably trained, may request basic equipment solutions on behalf of their patients / client or Service Users.

These external therapists take full responsibility for the prescription, adjustment and handover the equipment they have requested.

Recommendations should be made in accordance with the 'prescription process', and provision is at the discretion of the Specialist Wheelchair Services.

External therapists will comply with all MHRA and Wheelchair Service requirements, eg completing necessary paperwork, setting up and completing handover of wheelchair to Service User etc. Therapists found not to be compliant with this process will no longer be able to make prescription requests

Prescription requests require 10 working days to process, from date of receipt.

7 Hospital discharges

Equipment is considered essential for discharge only where wheelchair provision will negate the need for or reduce package of care required e.g. wheelchair provision will enable independence with personal care.

All other referrals are processed in accordance with standard referral and external prescription request processes.

8 Criteria for the provision of specific equipment

8.1 TRANSIT / ATTENDANT MANUAL WHEELCHAIR

The Service User has a carer who is willing and able to manage and manoeuvre the wheelchair in a suitable environment e.g. both the Service User and wheelchair can gain access to outside safely.

8.2 SELF- PROPELLED MANUAL WHEELCHAIR

The Service User must be able to self-propel and this should not be detrimental to their medical condition. The GP may be required to provide advice on medical fitness to self-propel.

A therapist may sometimes provide a self-propelled solution to assist carers who would benefit from the improved manoeuvrability gained by large rear wheels.

8.3 HIGH PERFORMANCE MANUAL WHEELCHAIRS

The criteria for a self-propelling wheelchair must be met.

The Service User's medical condition results in reduced strength and / or where excessive activity would result in the deterioration of the medical condition.

The Service User must be a full time user and their lifestyle needs and ability must be such that significantly improved independence and indoor and outdoor mobility will be gained by such provision.

8.4 BUGGY

Buggies are provided to children up to 4 or 5 years old who can not be safely sat in a commercially available buggy. When school age is reached a more age appropriate wheelchair will be considered and required.

8.5 TILT-IN-SPACE WHEELCHAIR

Tilt-in-Space wheelchairs are provided for Service Users who require assistance to maintain symmetry in their posture against gravity.

A fixed recline wheelchair may be considered as an alternative if the options of a Tilt-in-Space wheelchair are not required.

Carers must be able to demonstrate that they are able to operate the wheelchair safely and appropriately as demonstrated by the therapist on hand over.

These chairs will not be provided to overcome moving and handling / hoisting issues, solely for feeding or breathing issues, for use during rehabilitation, or to replace suitable static chair provision.

8.6 POWERED WHEELCHAIRS

The Service User must be permanently unable to walk and unable to self-propel effectively indoors (i.e. inside their own home) or where walking or self-propelling would be detrimental to their medical condition or pose a significant risk of injury.

A powered wheelchair will be considered where provision will increase function and independence within the home and maximise indoor mobility.

The Service User must comply with the DVLA requirements for motor vehicle drivers concerning epilepsy and other causes of loss of consciousness; see Appendix B for link to the 'At a glance Guide to the current Medical Standards of Fitness to Drive.'

The Service User must agree for the Specialist Wheelchair Service to contact their GP or other health professionals for the purpose of gaining information to assist with the application.

Powered wheelchairs cannot be provided for sole use outdoors or for use only in a place of work or education.

If at any review the Service User is found to no longer meet the eligibility criteria for a powered wheelchair, including no longer being able to independently and safely operate a power chair, or are found to misuse the power chair or to be non-compliant with the Terms and Conditions of Loan, the Wheelchair Service has the right to withdraw the powered chair.

The Specialist Wheelchair Service does not provide power chairs to be used only in the presence of a responsible person, or for attendant control i.e. Service User must be independent using the powered chair.

A basic manual wheelchair will always be provided as a back-up for use during essential repairs and maintenance of the powered wheelchair. People who have high performance manual wheelchairs prior to powered provision may retain their high performance wheelchair (at the Manager's discretion) until that chair is beyond economical repair; any replacement manual wheelchair will be a basic wheelchair.

Service Users are strongly recommended to take out 3rd party insurance.

8.6.1 ELECTRICALLY POWERED INDOOR WHEELCHAIR (EPIC)

The Service User must:

- Be medically fit to independently control a powered wheelchair indoors
- Be free from any combination of medical conditions, medications and / or treatments likely to make independent control of powered wheelchair unsafe to user and others

All clients must comply with the assessment process which will include vision, perception, cognition, driving ability, etc.

Provision is also dependent on a suitable home environment which includes:-

- Adequate space for storage of the wheelchair with power supply for battery charger (including ventilation as specified by the manufacturer)
- Adequate space for movement of the wheelchair within their own home
- Suitable and safe access to areas required
- Ramps, if required, are fixed and permanent and no steeper than 1:12

The user must be able to complete basic maintenance tasks such as recharging battery) or have a carer who is able to do so

If applicable, Electronically Powered Indoor Wheelchair (EPIC) users will return their EPIC chair on provision of their Electronically Powered Indoor Outdoor Wheelchair (EPIOC) once the new provision is deemed satisfactory

8.6.2 ELECTRICALLY POWERED INDOOR / OUTDOOR WHEELCHAIR (EPIOC)

The Service User must:

- Meet all requirements for an EPIC
- Home environment is suitable and accessible to street level

During an outdoor driving assessment the Service User will have demonstrated to a Wheelchair Service therapist and / or Rehabilitation Engineer, the ability to independently drive safely and appropriately with due care and attention to the environment and awareness of safety of self and others.

8.7 SPECIAL SEATING

Special seating is considered for those Service Users who meet the eligibility requirements set on Page 2 and have a moderate or severe postural deformity, but for whom off-the-shelf postural accessories to correct or accommodate that deformity have been unsuccessful.

Special seating may not suit Service Users who have a level of function and seated mobility that they wish to retain.

Special seating is not a replacement for static seating (an armchair or feeding chair) therefore Service Users must have a primary mobility need.

The Service User must be able to gain significant benefit from provision, including using the seating for regular and prolonged periods (i.e. not for use over short periods only or occasional use).

Special seating must be part of a 24 hour postural regime.

The Service User must use a transfer method that facilitates the use of special seating, and carers must be prepared to be trained in correctly positioning the Service User and in using the seating for optimum results.

The wheelchair with special seating must be used at home (i.e. primary use cannot be at school or day centre). Trays will be provided for postural assistance only, not for functional activity and as such primary use must be used at home (ie. not only at school or another establishment).

8.0 Criteria for the provision of more than one manual wheelchair

More than one wheelchair may be provided when it is required to facilitate independent mobility over two levels and where a through floor lift is not possible.

A basic manual wheelchair will only be provided for additional chairs.

9.0 Criteria for the provision of cushions, accessories and modifications

Cushions, accessories and modifications will be provided as appropriate to meet an assessed clinical need, i.e. postural, mobility and pressure care needs

Cushions are provided to optimise posture and to distribute pressure as part of an individual's 24 hour posture and pressure management regime

Cushions may be considered for privately purchased wheelchairs in special circumstances relating to an individual's case and as agreed by the Service Manager or Clinical Specialist, but only if that private purchase wheelchair is clinically suitable and the Service User would have met the criteria for NHS provision of that wheelchair eg; not for outdoors only powered wheelchair.

Modifications affecting a manufacturer's warranty will not be considered for equipment, including those purchased under third party PWB.

Service Users must not modify their NHS provided wheelchairs.

10.0 The NHS Personal Wheelchair Budget (PWB) scheme

This scheme was introduced by the Government to give people greater choice in the selection of their wheelchair. It offers a Service User the option of either staying within the standard NHS provision or of receiving a contribution towards the cost of a different wheelchair.

Service Users must meet the criteria for the provision of a manual or power wheelchair.

Service Users must be assessed by the Wheelchair Service prior to considering the PWB scheme and the purchase of the wheelchair (i.e. a PWB can not be issued retrospectively).

The value of the PWB is based on clinical need and on NHS equipment that would have been issued to meet that need; the value is not based on the equipment the service user would like to purchase.

The prescription of any proposed wheelchair must meet the clinical need of the Service User and pose no risk in provision (e.g. appropriate for postural needs).

With the *Combined PWB* option the wheelchair will remain the property of the NHS and

will have all repairs and maintenance covered by the Wheelchair Service.

With the *Third Party PWB* option the Service User owns the wheelchair; the PWB includes a maintenance contribution to assist with the cost of repairs. The costs and arrangements for maintenance and repairs remain the responsibility of the Service User.

Provision of pressure care cushions and postural accessories will remain the responsibility of the Wheelchair Service.

In contrast to the preceding Voucher Scheme there is a no set lifespan for a PWB.

PWBs will only be considered under exceptional circumstances for Service Users with rapidly deteriorating conditions.

Terms & Conditions of Loan

(Copy to be left with Service User; copy required for AJM Healthcare record)

Service User: _____ **NHS No:** _____

Date: _____

Equipment being issued:

Wheelchair:	
Manufacturer:	Model:
Serial number:	Asset number:
Size:	Value:
Cushion manufacturer / model:	
Size:	Value:
Accessories (detail and value):	

Safety is our priority with regard to the use of your wheelchair and accessories, so please read the information below. By signing this document you are agreeing to our terms and conditions of loan.

All equipment provided by the Wheelchair Service remains the property of the National Health Service (NHS) and is loaned to you under the following conditions.

Section 1 – User Responsibility

- Your details are automatically shared with our database providers, Ethitec
- The wheelchair is for your use only and must not be used by anyone else or for any other purpose other than that for which it was provided
- It is your responsibility to use the equipment safely as instructed by the Wheelchair Service and the manufacturer's user manual
- The equipment must be kept clean (e.g. wipe with damp cloth) and maintained in good order
- Any faults or problems should be reported to the Wheelchair Service for repair
- No alterations or attachments may be made to the equipment without prior agreement from the Wheelchair Service; this includes the fitting of third party equipment such as power packs, trikes, etc, which may invalidate the manufacturer's warranty; in situations where this is done without prior consent from the Wheelchair Service, the

wheelchair may be removed permanently and any subsequent repair costs passed on to the service user

- If you have a powered chair, you must look after the battery as shown in the instructions given with the chair. Good ventilation is needed when charging the battery to avoid a build up of harmful gases
- It is advisable that you inform your home insurers to amend your policy to include the wheelchair and accessories or alternatively take out insurance to cover your wheelchair and accessories
- If the equipment is no longer required, for any reason, you must inform the Wheelchair Service, and arrangements will then be made for it to be collected; it **must not** be disposed of in any other way or given to anyone other than the Wheelchair Service (including someone who may otherwise meet our criteria for loan)
- The Wheelchair Service has the right to withdraw the wheelchair in the event of negligence, unsafe use or misuse; this includes occasions when the Wheelchair Service considers that the service user's condition has deteriorated to a point where they are no longer safe, either to themselves or others, whilst using the wheelchair
- You **must inform** the Wheelchair Service immediately if any or the equipment is:
 - a) Lost or stolen
 - b) Involved in an accident
 - c) Damaged
- You must also inform the Wheelchair Service if you change your address; if you move out of area your equipment may be taken with you; please inform us of your forwarding address so that we can transfer your notes to your new Wheelchair Service
- You must also inform the Wheelchair Service if you move into a Nursing or Residential Home
- You must also inform the Wheelchair Service if you intend to leave the country for any period of time exceeding 90 days
- If you take the equipment overseas on holiday you are advised to take out insurance, as you will be responsible for the cost of any loss, damage or repairs incurred abroad; it may be preferable for you to hire a wheelchair solely for use abroad
- If you are moving abroad permanently, you are not entitled to take the wheelchair and associated equipment with you; please discuss your individual circumstances with the Wheelchair Service
- If you are travelling within the UK for a short break, before leaving please call the local Wheelchair Service at your holiday destination for details of their local Approved Repairer, in case you require assistance with repairs while you are away; repairs carried out within the UK, and only by recognised NHS Approved Repairers contracted to the local Wheelchair Service, should not result in costs to you

Section 2 – Adverse Incidents

Wheelchairs and associated equipment are defined as Medical Devices and governed by regulations laid down by the Medicines and Healthcare products Regulatory Agency (MHRA). An adverse incident is an event which causes, or has the potential to cause, unexpected or unwanted effects involving the safety of users or other persons. It is important to identify what may constitute an adverse Incident. All Adverse Incidents must be reported to the Medicines & Healthcare Products Regulatory Agency (MHRA) If you feel that an accident / incident has occurred which constitutes an adverse incident, you

must contact the Wheelchair Service immediately and they will give advice on appropriate action to take.

Section 3 – Repairs

For repairs to the wheelchair on loan to you from the NHS, please call us on:

AJM Healthcare
Unit 3 Abbey Road Industrial Park
Commercial Way
Park Royal
London, NW10 7XF
Tel: 0808 164 2040
Fax: 0808 133 0138

Hours of work:

8.00 am – 6.00 pm Monday to Friday.

Repair service available:

An Out of Hours emergency facility operates outside of core weekday hours between 7:00 and 8:00 and 18:00 and 23:00. The weekend emergency cover operates between the hours of 7:00 and 23:00, inclusive of bank holidays.

- The wheelchair and associated equipment must not be repaired by anyone other than AJM Healthcare
- The Wheelchair Service is only responsible for repairs relating to normal wear and tear of your equipment
- AJM Healthcare is not responsible for costs of repairs which are the result of misuse or negligence
- AJM Healthcare will come to your home or other appropriate venue (Day Centre, school, etc.) to carry out repairs
- If your wheelchair needs to be removed by AJM Healthcare for completion of repairs at their factory, we may be able to provide you with a temporary replacement wheelchair; this wheelchair will only be a standard model and will not necessarily be the same model or size as your own issued wheelchair

Planned preventative maintenance:

If you have an Electrically Powered Indoor or Indoor/Outdoor wheelchair (EPIC or EPIOC), AJM Healthcare are required to carry out an annual service on it and on the charger. You will be contacted to make arrangements for this. Refusal to comply with this maintenance plan may result in your power chair being withdrawn.

SPECIFIC INSTRUCTIONS FOR USE

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I agree to accept the wheelchair prescribed for me by the Wheelchair Service, under the Conditions of Loan described above.

Signed by user or family / carer:

Name (please print):

Signed by AJM Healthcare representative:

Name (please print):

Date:

Appendix 2

DVLA

For Medical Practitioners

'At a Glance Guide to the current Medical Standards of Fitness to Drive'

Issued by Drivers Medical Group, DVLA, Swansea

February 2007

<http://www.dvla.gov.uk/media/pdf/medical/aagv1.pdf>